



Rail handling at RWG

Datum : 31 May 2019

Versie : 1.0

1 General information

1.1 Introduction

On 23 November 2017 the Commission Implementing Regulation (EU) 2017/2177 on access to service facilities and rail-related services has been published. The Commission's Implementing Regulation sets a number of conditions for services and service facilities, which are summarized in the 'Guide on Rail-related services and service facilities' drawn up by the Netherlands Authority for Consumers and Markets (ACM). This document contains a description of the service facilities at Rotterdam World Gateway b.v.

1.2 Rotterdam World Gateway B.V.

Rotterdam World Gateway B.V. (RWG) is a private company and an international consortium consisting of four globally operating container shipping lines— APL, MOL, HMM en CMA CGM — and terminal operator DP World.

RWG is located at Maasvlakte 2 in Rotterdam:

Amoerweg 50

Havennymer 8970

3199 KD Maasvlakte – Rotterdam

Tel: +31 (0)10 7422000

1.3 Document

This document is updated as needed. The current version 1.0 is dated 31 May 2019.

2 Container handling services

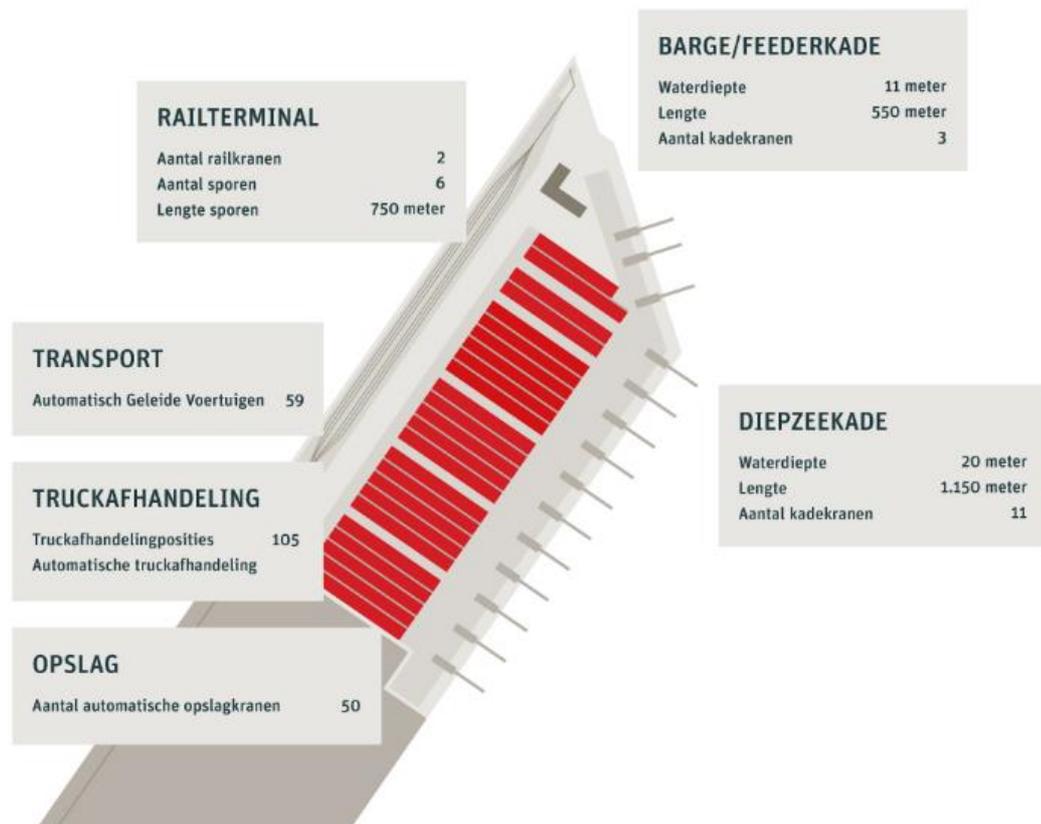
RWG offers its customers 24/7 a safe, reliable, sustainable and efficient container handling in Rotterdam, the main transit port of Europe.

RWG's core activity is an efficient handling of containers for both deep-sea vessels and second modalities, including trains. Loading and discharge of containers (both deep-sea and second modalities) is always commissioned on behalf of customers of RWG, the shipping companies.

3 Handling and service facilities

3.1 Facilities

The figure below provides an overview of all handling facilities at the RWG terminal.



3.2 Opening hours

The RWG terminal is operational 24 hours a day, 7 days a week throughout the year, with the exception of Christmas Day and New Year's Day. If the terminal is closed due to weather conditions or planned maintenance, this will be communicated via RWGServices.

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Holidays

- At Christmas, the terminal is closed from December 24th 3 PM to December 26th 7 AM. On December 24th, the last time slot to be booked is from 12 PM until 2 PM (drive-in is possible until 2:30 PM) and on December 26th, the first time slot to be booked is from 8 AM until 10 AM.
- During the end of the year, the terminal is closed from December 31st 3 PM until January 1st 3 PM. On December 31st, the last time slot to be booked is from 12 PM until 2 PM (drive-in is possible until 2.30 PM) and on January 1st, the first time slot to be booked is from 4 PM until 6 PM.

3.3 Location

RWG is located at Maasvlakte 2 in Rotterdam:

Amoerweg 50

Havennummer 8970

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4 Charges

The charges for loading and discharging trains form part of deep sea contracts between RWG and the customer of RWG (shipping line). In this context, there is no contractual relationship between RWG and rail operators. Charges for rail carriers therefore do not apply.

5 Access conditions and capacity

5.1 Procedure

Requests for (weekly) slots at RWG must be done by email and go via RWG's Marketing, Sales & Development department: customerservice@rwg.nl. After receipt of the request, options are discussed with the Operations department (planning) and the outcome is communicated to the applicant. If the requested slot is not available, consultations will be held with the applicant and alternatives will be investigated.

5.2 Capacity

RWG is operational 24/7. Requests are processed and granted in order of receipt.

5.3 Conditions

Pre-announcement for train visits has to be done by means of the railway timetable. The pre-announcement has to be done at least 48 hours before ETA. The load list and discharge list can be accessed through Portbase. The designated window for the train will be sent to you latest 24 hours before ETA. The load list and discharge list must be sent to RWG at least 12 hours before ETA. For rail, a cut off of 2 hours before ETA applies.